

ANALISA PENGARUH GREEN MARKETING MIX TERHADAP KEPUTUSAN PEMBELIAN KONSUMEN DI HOTEL DI SURABAYA MELALUI MINAT BELI SEBAGAI VARIABEL PERANTARA

Charlina Salim, Michelle Thendywinaryo

Program Manajemen Perhotelan, Fakultas Ekonomi, Universitas Kristen Petra, Surabaya,
Indonesia

charlinasalim@hotmail.com, michellethendywinaryo@gmail.com

Abstrak: Penelitian ini dilakukan untuk menganalisa pengaruh implementasi *green marketing mix* terhadap keputusan pembelian konsumen di hotel di Surabaya dengan minat beli sebagai variabel perantara. Instrumen utama pengumpulan data menggunakan kuesioner yang diukur dengan skala likert. Total jumlah sampel penelitian ini sebanyak 185 responden. Analisa penelitian ini menggunakan bantuan program PLS dengan hasil yang menunjukkan bahwa *green marketing mix* berpengaruh positif dan signifikan terhadap keputusan pembelian dengan variabel minat beli sebagai variabel perantara. Dalam penelitian ini, variabel minat beli terbukti memperkuat hubungan antara *green marketing mix* dan keputusan pembelian.

Kata Kunci: *Green marketing mix*, Minat Beli, Keputusan Pembelian, Hotel, Surabaya

Abstract: This research aimed to analyze the impact of green marketing mix on consumer purchase decisions in hotels in Surabaya with purchase intention as a moderating variable. The main instrument to collect data was using questionnaire that measured by likert scale. The number of respondents in this study were 185 respondents. Data analysis methods used the help of PLS program with the result showed that green marketing mix had positive and significant impact on purchase decision through purchase intention. In this study, purchase intention variable proved to strengthen the relation between green marketing mix and purchase decision.

Keywords: Green Marketing Mix, Purchase Intention, Purchase Decision, Hotel, Surabaya

DAFTAR REFERENSI

- Abdillah, W., & Jogiyanto, H. . (2009). *Partial least square (PLS) - Alternatif structural equation modeling (SEM) dalam penelitian bisnis*. Yogyakarta.
- Abzari, M., Shad, F. S., Abedi, S. A. A., & Morad, A. P. (2013). Studying the effect of green marketing mix on market share increase. *European Online Journal of Natural and Social Sciences*, 2(3), 641–653.
- Agustin, R. D., Kumadji, S., & Yulianto, E. (2015). Pengaruh green marketing terhadap minat beli serta dampaknya pada keputusan pembelian (Survei pada konsumen non-member Tupperware di kota Malang). *Jurnal Administrasi Bisnis*, 22(2).
- Ansar, N. (2013). Impact of green marketing on consumer purchase intention. *Mediterranean Journal of Social Sciences*, 4(11), 650. <https://doi.org/10.5901/mjss.2013.v4n11p650>
- Ayu, C. P., & Wardhana, A. (n.d.). Pengaruh green marketing mix terhadap brand image The Body Shop pada store festival citylink Bandung, (i), 1–8.

- Badan Pusat Statistik. (2015). Statistik hotel dan akomodasi lainnya di Indonesia.
- Budiaji, W. (2013). Skala pengukuran dan jumlah respon skala likert (The measurement scale and the number of responses in likert scale). *Jurnal Ilmu Pertanian Dan Perikanan*, 2(2), 127–133.
- Desliana, A., Gaffar, V., & Andari, R. (2013). Pengaruh program green marketing di hotel Shangri-La Jakarta terhadap green consumer behavior. *Tourism and Hospitality Essentials Anthology (THE Anthology)*, (1), 1–17.
- Effendi, Z. (2016). 2016, Jumlah hotel di Surabaya terus bertambah. Retrieved from <http://news.detik.com/berita-jawa-timur/3123819/2016-jumlah-hotel-di-surabaya-terus-bertambah>
- Engel, J. F., Blackwell, R. D., & Miniard, P. W. (1995). *Perilaku konsumen* (6th ed.). Jakarta: Binarupa Aksara.
- Fahmi. (2015). Perkembangan hotel budget Surabaya semakin pesat. Retrieved from <http://kesurabaya.com/perkembangan-hotel-budget-surabaya-semakin-pesat/>
- Fuiyeng, W., & Yazdanifard, R. (2015). Green marketing: A study of consumers' buying behavior in relation to green products. *Global Journal of Management and Business Research: E Marketing*, 15(5 Version 1), 1–8.
- Fure, H. (2013). Lokasi, keberagaman produk, harga, dan kualitas pelayanan pengaruhnya terhadap minat beli pada pasar tradisional Bersehati Calaca. *Jurnal EMBA*, 1(3), 273–283.
- Gunawan, M., & Reinaldo, E. (2014). *Persepsi konsumen terhadap green marketing Starbucks Surabaya*. Universitas Kristen Petra, Surabaya.
- Ho, J. C., Shalishali, M. K., Tseng, T. L., & Ang, D. (2009). Opportunities in green supply chain management. *The Coastal Business Journal*, 8(1), 18–31.
- Jogiyanto. (2011). *Konsep dan aplikasi structural equation modeling berbasis varian dalam penelitian bisnis*. Yogyakarta: Unit Penerbit dan Percetakan STIM YKPN.
- Kotler, P., & Keller, K. L. (2016). *Marketing management* (15th ed.). United State: Pearson Education.
- Loviantoro, A. (2009). Produk ramah lingkungan. Retrieved from <https://adilovia.wordpress.com/2009/11/02/produk-ramah-lingkungan/>
- Meldarianda, R., & Lisan, H. (2010). Pengaruh store atmosphere terhadap minat beli konsumen pada Resort Café Atmosphere Bandung. *Jurnal Bisnis Dan Ekonomi (JBE)*, 17(2), 97–108.
- Muhammad, I. K. (2015). How Sheraton Hotel Surabaya save the earth. Retrieved from <http://iyorikharsma.com/2015/03/20/how-sheraton-hotel-surabaya-save-the-earth/>
- Ninlawan, C., Seksan, P., Tossapol, K., & Pilada, W. (2010). The implementation of green supply chain management practices in electronics industry. *Proceeding of the International MultiConference of Engineers and Computer Scientists*, 3, 17–19. <https://doi.org/10.1108/14635771111180725>
- Peattie, K., & Charter, M. (2003). Green marketing. In M. J. Baker (Ed.), *The Marketing Book* (5th ed., pp. 726–755). Burlington: Butterworth Heinemann.
- Peter, P., & Olson, J. C. (2005). *Consumer behavior & marketing strategy* (7th ed.). McGraw-Hill International Edition.
- Polonsky, M. J. (1994). An introduction to green marketing. *Electronic Green Journal*, 1(2).
- Polonsky, M. J., & Rosenberger, P. J. (2001). Reevaluating green marketing: A strategic approach. *Business Horizons*, 44(5), 21–30. [https://doi.org/10.1016/S0007-6813\(01\)80057-4](https://doi.org/10.1016/S0007-6813(01)80057-4)
- Prakash, A. (2002). Green marketing, public policy and managerial strategies. *Business Strategy and the Environment*, 297(11), 285–297. <https://doi.org/DOI: 10.1002/bse.338>
- Pramono, R., & Ferdinand, A. T. (2012). Analisis pengaruh harga kompetitif, desain produk, dan layanan purna jual terhadap minat beli konsumen sepeda motor Yamaha. *Diponegoro*

- Business Review*, 1(1995), 1–9.
- Rajeshkumar, L. (2012). An overview of green marketing. *Naamex International Journal of Management Research*, 2(1), 128–136.
- Risyamuka, I. K., & Mandala, K. (2015). Pengaruh green marketing terhadap keputusan pembelian produk hijau di restoran Sari Organik Ubud. *E-Jurnal Manajemen Universitas Udayana*, 4, 524–543. Retrieved from <http://ojs.unud.ac.id/index.php/Manajemen/article/view/10803>
- Roscoe, J. T. (1975). *Fundamental research statistics for the behavioral sciences*. (2nd ed.). New York.
- Saeno. (2016). BPS: Kunjungan wisman ke Indonesia capai rekor tertinggi. Retrieved from <http://traveling.bisnis.com/read/20160901/85/580365/bps-kunjungan-wisman-ke-indonesia-capai-rekor-tertinggi>
- Septifani, R., Achmadi, F., & Santoso, I. (2014). Pengaruh green marketing , pengetahuan dan minat membeli terhadap keputusan pembelian. *Jurnal Manajemen Teknologi*, 13(2), 201–218.
- Shamsuddoha, M. (2005). Green marketing and its implication problem in Bangladesh. *Pakistan Journal of Social Sciences*, 3(3), 216–224. Retrieved from https://papers.ssrn.com/sol3/papers.cfm?abstract_id=1302311
- Singh, P. (2010). *Green marketing: Opportunity for innovation and sustainable development*. Faizabad. [https://doi.org/10.1002/\(SICI\)1099-0836\(199903/04\)8:2<147::AID-BSE191>3.0.CO;2-U](https://doi.org/10.1002/(SICI)1099-0836(199903/04)8:2<147::AID-BSE191>3.0.CO;2-U)
- Sivesan, S., Achchuthan, S., & Umanakenan, R. (2013). Special reference to leather goods green marketing practices and customer. *Global Journal of Management and Business Research*, 8(9), 51–59.
- Spears, N., & Singh, S. N. (2004). Measuring attitude toward the brand and purchase intentions. *Journal of Current Issues & Research in Advertising*, 26(2), 53–66. <https://doi.org/10.1080/10641734.2004.10505164>
- Sudhalakshmi, K., & Chinnadorai, K. M. (2014). Green marketing mix- A social responsibility of manufacturing companies. *Global Journal of Commerce and Management Perspective*, 3(4), 109–112.
- Sugiyono. (2016). *Metode penelitian kuantitatif, kualitatif dan R&D*. Bandung: Alfabeta.
- Swastha, B. (1990). *Menejemen pemasaran model* (2nd ed.). Yogyakarta.
- Tambunan, L. S. (2015). Isu lingkungan. Retrieved from <http://lidiasunarti.blogspot.co.id/2015/06/isu-lingkungan.html>
- Taufiq, M. (2011). Pariwisata dan pergeseran sosial budaya. Retrieved from <http://dewadirga.blogspot.co.id/2011/02/pariwisata-dan-pergeseran-sosial-budaya.html>
- Tirtawati, N. M. (2009). Potensi hotel dalam memberikan tekanan terhadap lingkungan. Retrieved from <http://tirtawati.blogspot.co.id/2009/06/potensi-hotel-dalam-memberikan-tekanan.html>