

## The Impacts of Perceived Advertising Spending and Price Promotions on Brand Equity: A Case of An Indonesian Instant Noodle Brand

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### ABSTRACT

One of Indonesia's largest producers of instant noodle has the long term vision to make its brand Indonesia's number one instant noodles brand. Heavy advertising and intense price promotions are part of its strategy to increase the brand equity. The researcher, therefore, wishes to examine whether advertising and price promotions that the company conducts contribute to the instant noodle brand equity.

To test the impacts of perceived advertising spending and price promotions on brand equity and its dimensions (perceived quality, brand loyalty, brand awareness, brand image), a quantitative approach is employed, using 35-item, 5-point Likert scale questionnaires. All of the respondents are coming from Surabaya area, altogether 105 respondents chosen using simple random sampling method. Pearson Correlation and Multiple Regression analysis methods are used to examine the result. The result has two conclusions. First, perceived price promotions have significant positive effects on brand equity. Second, perceived advertising spending has no significant effect on brand equity.

**Keywords:** Perceived Advertising Spending, Perceived Price Promotions, Brand Equity, Instant Noodle.

### ABSTRAK

Salah satu produsen mie instan terbesar di Indonesia memiliki visi jangka panjang untuk membuat merek mie instan miliknya menjadi merek mie instan nomor satu di Indonesia. Iklan yang gencar dan promosi harga yang intens adalah bagian dari strategi untuk meningkatkan ekuitas merek tersebut. Maka, peneliti ingin menguji apakah iklan dan promosi harga yang dilakukan perusahaan tersebut berkontribusi pada ekuitas merek mie instan tersebut.

Untuk menguji pengaruh persepsi belanja iklan dan promosi harga pada ekuitas merek dan dimensi-dimensinya (persepsi kualitas, loyalitas merk, kesadaran merek, citra merek), pendekatan kuantitatif digunakan, dengan kuesioner berisi 35 pertanyaan dengan skala Likert 5 poin. Seluruh responden berasal dari Surabaya, total sejumlah 105 responden dipilih dengan metode sampel acak sederhana. Metode korelasi Pearson dan analisa Regresi Berganda dipakai untuk memeriksa hasil pengumpulan data. Hasilnya menunjukkan beberapa kesimpulan. Pertama, persepsi promosi harga memiliki pengaruh positif yang signifikan terhadap ekuitas merek. Kedua, persepsi belanja iklan tidak memiliki efek yang signifikan terhadap ekuitas merek.

**Kata Kunci:** Persepsi Belanja Iklan, Persepsi Promosi Harga, Ekuitas Merk, Mie Instan.

### Introduction

To achieve competitive advantage, firms typically try to differentiate themselves from the competition by building a strong brand that has high brand equity (Aaker, 1991; Bharadwaj et al., 1993; Keller, 2012). A brand can do this since it is a name, term, sign, symbol or feature which distinguishes one seller's goods and services from the others (Bennet, 1995). A brand helps firms to communicate their values to the consumers and get connected to their minds and hearts (Keller, 1993). A brand can also create customer

satisfaction since it is able to provide both functional and emotional benefits (Hankinson and Cowking, 1996). Aaker (1996) even claimed that a brand is the main property of a company. Therefore, brands must be managed strategically by building brand equity (Wood, 2000).

In order to build brand equity, marketers have been known to use many different marketing communication tools. Advertising and price promotions are two of them. Previous researches over the years have generally agreed that advertising spending has a positive

impact on brand equity (Maxwell, 1989; Chay and Tellis, 1991; Simon and Sullivan, 1993; Boulding et al., 1994). In contrast, other researchers believe that price promotions only damage brand equity (Aaker, 1991; Yoo et al., 2000). The Habig question of whether this is still true in the 21st century, especially in the Indonesian market, is not concluded yet.

Hence, this paper aims to model the effects of perceived advertising spending and price promotions on brand equity. Four main problem statements are developed: (1) Do perceived advertising spending and price promotions simultaneously have significant effects on brand equity? (2) Do perceived advertising spending and price promotions individually have significant effects on brand equity? (3) Do perceived advertising spending and price promotions simultaneously have significant effects on each dimension of brand equity? (4) Do perceived advertising spending and price promotions individually have significant effects on each dimension of brand equity? The industry chosen for this research is the Food and Beverage (F&B) industry in Indonesia, specifically the instant noodles market with a focused analysis on one of the local instant noodle brands.

### **Brand Equity as a Multidimensional Concept**

Yoo et al. (2000) defined brand equity as “the difference in consumer choice between the focal branded product and an unbranded product given the same level of product features” (p. 196). Intention to buy and preference for the focal brand over the no-name counterpart are the main indicators of that difference in consumer choice (Yoo et al., 2000).

Many researchers have generally agreed that brand equity is a multidimensional concept. Shocker and Weitz (1988) firstly introduced brand loyalty and brand associations, while Keller (1993) suggested brand knowledge which consists of brand awareness and brand image. Aaker (1991, 1996) proposed the most number of brand equity dimensions—five dimensions were mentioned: brand loyalty, brand awareness, perceived quality, brand associations, and other proprietary brand assets. Yoo et al. (2000) claimed perceived quality, brand loyalty, and brand awareness with strong brand associations as the dimensions of brand equity.

This study follows the most recent proposal by Villarejo and Sánchez (2005), which acknowledged brand image instead of brand associations, with similar meaning. That leaves brand equity with four main dimensions—perceived quality, brand loyalty, brand awareness, and brand image. Previous researchers (Leuthesser, 1988; Farquhar, 1989; Yoo et al., 2000) pointed out that brand equity could be created, maintained and intensified by strengthening one of its dimensions. Having brand equity represent the total effect of investment in the brand, any marketing effort should have a potential effect on brand equity (Villarejo and Sánchez, 2005).

Perceived quality is a global consumer judgment of the superiority of the product or service integrating consumer expectations and perceptions. According to Zeithaml (1988), high perceived quality reflects the long

experience that consumers have had with the brand which make them recognize the differentiation and superiority of the brand. High perceived quality would drive consumers to pick the brand over other competing brands, as suggested by Zeithaml (1988). As a consumer perception, perceived quality is personal and subjective because judgments about what is important to customers are involved (Anderson and Sullivan, 1993; Chen, 2001; Olsen, 2002). However, perceived quality is usually determined by characteristics of the product nature (Aaker, 1991). Hence, perceived quality is indicated by (1) consumer overall judgment of the product quality; and (2) consumer evaluation of the specific intrinsic characteristics attached to the product (Aaker, 1991).

The most general definition of brand loyalty is found in Oliver (1999), as “a deeply held commitment to re-buy or re-patronize a preferred product or service consistently in the future, thereby causing repetitive same brand or same brand set purchasing, despite situational influences and marketing efforts, having the potential to cause switching behavior” (p. 392). Brand loyalty is usually understood within two perspectives: attitudinal loyalty and behavioral loyalty (Dick and Basu, 1994). Nonetheless, Olsen (2002) suggested that the common assessment of loyalty is related with behavioral measures rather than attitudinal measures. Likewise, Ha et al. (2011) defined brand loyalty as “a behavioral response expressed by a composite measure with respect to a preferred product or service in the future” (p. 676). This difference in behavior is commonly indicated by routine purchase frequency of the brand and resistance to switch to another brand (Yoo et al., 2000).

Villarejo and Sánchez (2005) defined brand awareness as the potential capacity that a consumer has of recognizing and recalling the name of the brand as an offer of a certain category of product. As an element of brand equity, brand awareness affects consumer decisions at the affective and the behavior level (Villarejo and Sánchez, 2005). Affectively, a feeling of pleasure and familiarity is generated if the consumers know the brand which increases its probability of purchase among other brands (Aaker, 1991). Keller (2012) suggested that the indicators of brand awareness are brand recognition and brand recall. Brand recognition refers to the “consumer’s ability to confirm prior exposure to the brand when given a brand as a cue” (Keller, 2012, p. 67). While brand recall is defined as “consumer’s ability to retrieve the brand from memory when given the product category, the needs fulfilled by the category, or a purchase or usage situation as cue” (Keller, 2012, p. 67).

Schneider (1990) implied that brand image is the set of objective associations related to a brand, such as characteristics, materials, results drawn from the attributes and the symbols perceived by the consumers. These associations are complex and interlinked with one another, consisting of multiple ideas, concepts, and facts that form a solid system of brand knowledge (Yoo et al., 2000). Positive brand image contributes to a favorable behavior, especially in the in the process of purchase decision by the

consumer, as it is the basis of: (1) differentiation of product; (2) brand name extension; (3) providing a reason to buy, and (4) creating positive feelings about the brand, simultaneously (Aaker, 1992). Villarejo and Sánchez (2005) suggested that brand image could be identified by evaluating tangible and intangible attributes associated with the brand already planted in consumers' mind.

### Perceived Advertising Spending

Advertising is any paid form of non-personal presentation and promotion of ideas, goods and services (Kotler and Keller, 2012). Perceived advertising spending is consumer perception of advertising frequency and expenditure as agreed by Ha et al. (2011) and Hameed (2013). The perceived instead of actual advertising spending is used since it is not feasible to control actual advertising spending and perceived advertising spending plays a more direct role in the consumer psychology than actual marketing efforts (Yoo et al., 2000).

Many researchers have discovered that advertising spending can generate brand equity (Maxwell, 1989; Chay and Tellis, 1991; Simon and Sullivan, 1993; Boulding et al., 1994). Cobb-Walgreen et al. (1995) presented that the impact of advertising spending on brand equity as a whole is made up of the individual impacts on each individual dimension of brand equity.

Aaker and Jacobson (1994) and Yoo et al. (2000) found that the more advertising spending for the brand the more consumers have high perceived quality and loyalty for the brand. This is because consumers perceive the level of confidence that marketing managers have in the advertised product through their perception of the product's advertising spending (Kirmani and Wright, 1989). Intense advertising spending sends a message that the company is investing in the brand or product and shapes the perception of high quality in consumer's mind (Aaker and Jacobson, 1994).

The investment in advertising spending also creates brand loyalty, both directly and indirectly (Ha et al., 2011 and Hameed, 2013). Earlier researches, for example Agrawal (1996) and Yoo et al. (2000) has proven that advertising spending is a predecessor of brand loyalty.

Shimp (1997) suggested that advertising spending and brand loyalty are positively correlated because advertising strengthens brand-related beliefs and attitudes toward the brand. The perception of advertising spending could lead to brand loyalty since it first increases the probability of the brand being included in the brand alternatives considered by the consumers, resulting in the simplified decision-making process and a consumer habit, which finally leads to brand loyalty behavior (Hauser and Wernerfelt, 1990).

Before brand loyalty is even created, Hauser and Wernerfelt (1990) agreed that advertising first induces brand awareness in consumer's mind. The level of advertising spending is positively related with advertising recall and indicates brand awareness (Deighton, 1984; Hoyer and Brown, 1990). Moorthy and Zhao (2000) suggest that the primary effect of advertising spending is to increase brand name recognition and create awareness among customers.

Keller (2012) believed that effective marketing communication enables not only the formations of brand awareness it also shapes a positive brand image. The image linked to the brand is a combination of mental pictures the consumer perceives after recognizing them in the advertising messages (Keller et al., 1998). Brand image creation is complex and needs a long exposure to brand information (Aaker, 1991; Alba and Hutchinson, 1987; Yoo et al., 2000). Advertising strength, coming from high advertising spending, helps to develop and shape the image.

### Perceived Price Promotions

Price promotions are a set of various and short-term price reductions offered to consumers in order to increase their intention to buy a product and speed up the purchase (Gupta, 1988; Boddewyn and Leardi, 1989; Blattberg et al., 1995; Yoo et al., 2000). It usually consists of special sales, coupons, cents-off deals, rebates, and refunds (Yoo et al., 2000; Rahmani et al., 2012).

Previous researches have proposed two main dimensions of price promotions: frequency and depth (Jedidi et al., 1999). Promotion frequency relates with the average number of times a product is promoted over a specific time period whereas promotion depth refers to the percentage of price reduction from its original price (Allender and Richards, 2012). In this study, the researcher will use perceived price promotions rather than the actual measure of price promotions for the same reason as the perceived advertising spending. Here, the researcher tries to accommodate both dimensions of price promotions and defines perceived price promotions as consumer perception of the relative frequency and depth of price deals presented for a brand.

Researchers have generally agreed that price promotions can damage brand equity. Sales promotions are easily imitated and counteracted (Aaker, 1991) and its benefits lie only in the short-term period as sales rise due to momentary brand switching (Gupta, 1988; Villarejo and Sánchez, 2005). However, in the long run, sales promotions may create a low-quality brand image attributed to the consumer confusion arising from the gap between expected and observed prices leading to an image of unstable quality (Winer, 1986; Yoo et al., 2000). This means price promotions have negative effect on perceived quality. The short-term characteristic of price promotions also causes a negative impact on brand image due to its failure to build a long-term brand image that lasts in the mind of consumers (Shimp, 1997).

Unlike advertising which is believed to establish brand loyalty, price promotions are not related to brand loyalty. Agrawal (1996) compared the use of advertising and price promotions as two different strategies. Advertising is seen as a "defensive" strategy, that is, helping protect a firm's loyal consumers from rival brands, whereas price promotions are seen as "offensive" strategy to attract the loyal consumers away from the rival brands (Agrawal, 1996). Afterwards, when the deals have ended, price promotions usually fail to keep the consumer buying in the next purchase since the main reason to buy the product is

the transaction utility that the price promotions provide (Yoo et al., 2000). This brand-switching behavior is only temporary since it is based on an external cause (i.e., the price promotions) instead of an internal cause, for instance, the product characteristics (Dodson et al., 1978). Once the external cause disappears, so does the behavior.

In conclusion, literature has pointed out that price promotions affect both perceived quality and brand image whereas the effects on brand loyalty and brand awareness are insignificant (Yoo et al., 2000). Despite impacting only two dimensions, perceived price promotions are still considered to have significant effects on brand equity as a whole since the establishment of brand equity is based on these individual dimensions.

### Relationship Between Concepts

As discussed previously, previous researchers believe that perceived price promotions do not significantly affect all four dimensions of brand equity. While they are significant on perceived quality and brand image, the effects of perceived price promotions on brand loyalty and brand awareness are believed to be insignificant. This, however, has never been tested in the Fast Moving Consumer Goods (FMCG) industry specifically focusing on an instant noodle brand in Indonesia as the case study. Therefore, through this study, the researcher wishes to test the preceding findings on this very same topic, conducted in circumstances different from the previous researches. The individual impacts of perceived price promotions on each brand equity dimension, including brand loyalty and brand awareness, are also examined.

This research adapts the model from Selvakumar and Vikkraman (2011) who examined the effects of perceived advertising spending and price promotions on brand equity. The model implies that (1) perceived advertising spending and price promotions simultaneously impact brand equity; (2) perceived advertising spending and price promotions individually impact brand equity; (3) perceived advertising spending and price promotions simultaneously impact the dimensions of brand equity; and (4) perceived advertising spending and price promotions individually impact the dimensions of brand equity.

## RESEARCH METHOD

This study applies causal research methodology which seeks to test the relationships between two or more variables. It is based on the concept of causality where one variable is believed to cause or produce another variable. In this research, the researcher wishes to test the pre-existing hypotheses stating that perceived advertising spending and price promotions are the causes of brand equity. Hence, overall brand equity and its four dimensions come as the dependent variables in this research that is affected by the other two independent variables—perceived advertising spending and price promotions.

The researcher collects primary data using printed and online questionnaire survey. The questionnaire is distributed to 105 respondents in Surabaya who are 18-year-old and

above, chosen based on simple random sampling method. It is designed to measure consumer perception regarding the three main concepts (perceived advertising spending, perceived price promotions, and brand equity). Hence, 35 items of 5-point Likert-type scales are prepared as indicators that represent seven variables (perceived advertising spending, perceived price promotions, overall brand equity, perceived quality, brand loyalty, brand awareness, and brand image). All questionnaire items are put in table 1.

To measure overall brand equity, the researcher refers to questionnaire items by Yoo et al. (2000) and Villarejo and Sánchez (2005).

The researcher examines consumers' overall opinion of the instant noodle quality and more specifically, the intrinsic attributes of it, i.e. taste and food safety in order to measure perceived quality. The measurement scale is developed with reference to Dodds et al. (1991), Lassar et al. (1995) and Yoo et al. (2000).

The measurement scale of brand loyalty is developed by evaluating consumers' repetitive purchase of the brand and their consistency in buying it despite many situations that may cause them to switch to other brands. Valuable researches are the bases for these indicators, such as Beatty and Kahle (1988) and Yoo et al. (2000).

Brand awareness is measured by evaluating whether consumers can recognize the brand among other brands and whether the brand comes to mind quickly with exposure to certain cues. Questionnaire items are developed with reference to Yoo et al. (2000) and Villarejo and Sánchez (2005).

Tangible and intangible attributes associated with the brand are examined to represent brand image. In developing the questionnaire items, the researcher refers to earlier researches by Lassar et al. (1995) and Yoo et al. (2000).

Referring to Kirmani and Wright (1989), Yoo et al. (2000), and Villarejo and Sánchez (2005), perceived advertising spending is measured by asking consumers directly whether they think the advertising campaign for the brand is expensive and frequently seen. Other items also measure the respondents' general evaluation of the advertising (e.g., whether they like the advertising campaign), which implies their evaluation of the overall advertising spending.

The measurement scale of perceived price promotions is developed based on work of Yoo et al. (2000) and Villarejo and Sánchez (2005), asking consumers to evaluate whether they believe the price promotions of the brand are frequently offered and considered significant by the amount of the price reduction. Similar with perceived advertising spending, consumers' general evaluation of the price promotions is also asked to suggest their evaluation of the overall price promotions.

**Table 1. Questionnaire Items.**

<b>Overall Brand Equity</b>	
<b>OBE1</b>	If all instant noodle brands are equally good, I will choose XYZ brand.
<b>OBE2</b>	It makes sense to choose XYZ brand instead of any other brand, even if they are the same.
<b>OBE3</b>	When I cannot differentiate instant noodle brands, I will buy XYZ brand.
<b>OBE4</b>	I would like to buy XYZ brand, even if other brands have the same features as XYZ brand.
<b>Perceived Quality</b>	
<b>PQ1</b>	XYZ brand is of high quality.
<b>PQ2</b>	XYZ brand is a quality leader within its category.
<b>PQ3</b>	XYZ brand has a good taste.
<b>PQ4</b>	I am certain that XYZ brand is safe to consume.
<b>Brand Loyalty</b>	
<b>BL1</b>	I buy XYZ brand regularly.
<b>BL2</b>	My frequency of purchasing XYZ brand is pretty high.
<b>BL3</b>	I will buy XYZ brand again.
<b>BL4</b>	I consider myself loyal to XYZ brand.
<b>BL5</b>	Even if other instant noodle brands are cheaper than XYZ brand, I will still buy XYZ brand.
<b>BL6</b>	When XYZ brand is not available, I will not buy other instant noodle brands.
<b>Brand Awareness</b>	
<b>BA1</b>	I can recognize XYZ brand among other competing brands.
<b>BA2</b>	I can quickly recall the symbol or logo of XYZ brand.
<b>BA3</b>	When I think of instant noodle, XYZ brand comes to my mind.
<b>BA4</b>	When it comes to instant food category, I recall XYZ brand quickly.
<b>Brand Image</b>	
<b>BI1</b>	I like the logo of XYZ brand.
<b>BI2</b>	XYZ brand has a good packaging.
<b>BI3</b>	XYZ brand has a strong image.
<b>BI4</b>	I have a clear impression of the type of people who consume XYZ brand.
<b>BI5</b>	The image of XYZ brand is reason enough to buy it.
<b>BI6</b>	XYZ brand provides a high value in relation to the price we must pay for it.
<b>Perceived Advertising Spending</b>	
<b>PAS1</b>	In general, I like the advertising campaigns for XYZ brand.
<b>PAS2</b>	The advertising campaigns for XYZ brand seem very expensive.
<b>PAS3</b>	In my opinion, the ad campaigns for XYZ brand cost more than those for competing brands.

<b>PAS4</b>	I think XYZ brand is advertised more frequently, compared to competing brands.
<b>PAS5</b>	I have encountered the advertising campaigns for XYZ brand frequently.
<b>Perceived Price Promotions</b>	
<b>PPP1</b>	In general, I like price promotions for XYZ brand.
<b>PPP2</b>	Price promotions for XYZ brand are frequently offered.
<b>PPP3</b>	I think price promotions for XYZ brand are more frequent than for competing brands.
<b>PPP4</b>	Price promotions for XYZ brand are good deals for money.
<b>PPP5</b>	Price promotions for XYZ brand offer significant price reduction.
<b>PPP6</b>	I think price promotions for XYZ brand offer higher price reduction than for competing brands.

The primary data collected for this research must go through reliability and validity tests before the data analysis stage. To test reliability, the researcher makes use of Cronbach's Alpha ( $\alpha$ ) value. According to Nunnally (1967) in Ghozali (2011), An instrument is reliable if the value of Cronbach's Alpha ( $\alpha$ ) for each variable measured is greater than 0.6.

In addition, to test validity, the correlation coefficient between each item's score and the total construct's score is measured. Then, the researcher will compare the calculated value of  $r$  (Corrected Item-Total Correlation) with the corresponding value from the  $r$ -values table, following the significance level ( $\alpha$ ) = 0.05 and the degree of freedom ( $df$ ) =  $n - 2$ . If the calculated  $r$  is greater than the corresponding value from the  $r$ -values table and the value of  $r$  turns out positive, the instrument is valid (Ghozali, 2011).

Pearson correlation and multiple linear regression in SPSS 21.0. are employed to examine the impacts of perceived advertising spending and price promotions on brand equity and its dimensions.

First, the correlations between the variables are tested using Pearson correlation analysis. The designation  $r$ , ranging from +1 to -1, represents the Pearson correlation coefficient's estimate of linear association between two variables.

Second, multiple linear regression are applied to examine the impacts of the independent variables toward the dependent variable using the formula:

$$Y = \beta_0 + \beta_1 X_1 + \beta_2 X_2 + \dots + \beta_n X_n + \varepsilon$$

where:

$\beta_0$  = Intercept

$\beta_i$  = Regression Coefficients

$\varepsilon$  = Error Term

Multiple linear regression tests two sets of hypotheses, regarding: (1) the simultaneous impacts of the independent variables on the dependent

variable; and (2) the individual impacts of the independent variables on the dependent variable.

The appropriate statistical test is F-test, based on F-distribution with level of significance ( $\alpha$ ) = 0.05. In F-test, the decision rule states that if the test statistic is greater than the critical value,  $H_0$  can be rejected. Vice versa, if the test statistic is less than the critical value, then the researcher fails to reject  $H_0$  (Cooper and Schindler, 2011). Also, if p-value is smaller than 0.05, the null hypothesis is rejected. Otherwise, the null hypothesis fails to be rejected (Lind et al., 2010).

Next, in testing the individual impacts of the independent variables on the dependent variable.-The appropriate statistical test here is *t*-test based on *t*-distribution with level of significance ( $\alpha$ ) similar to the F-test, 5% ( $\alpha$  = 0.05). The decision rule states that the null hypothesis ( $H_0$ ) can be rejected if the test statistic is greater than the upper critical value or smaller than the lower critical value. Conversely, if the test statistic lies between the upper and the lower critical value, then the researcher fails to reject  $H_0$  (Cooper and Schindler, 2011). Also, if p-value is smaller than 0.05, the null hypothesis is rejected. Otherwise, the null hypothesis fails to be rejected (Lind et al., 2010).

Table 2 presents the result of reliability test for all questionnaire items which shows favorable result as most of the variables have Cronbach's Alpha higher than 0.6. Only perceived advertising spending shows Cronbach's Alpha of 0.565, which is lower than 0.6. Given this finding, the researcher manages to see the value of "Cronbach's Alpha if Item Deleted", next to each questionnaire item. The values shown in this column are the possible values of Cronbach's Alpha if one of the questionnaire item is removed from analysis. Since the value of Cronbach's Alpha for perceived advertising spending may increase to 0.618 if item PAS2 is removed, the researcher decides to do so. That leaves four items under the perceived advertising spending variable, namely PAS1, PAS3, PAS4, and PAS5.

**Table 2. Result of Reliability Test.**

Variable	Cronbach's Alpha	Item	Cronbach's Alpha if Item Deleted
<b>Overall Brand Equity</b>	.803	OBE1	.773
		OBE2	.785
		OBE3	.721
		OBE4	.728
<b>Perceived Quality</b>	.672	PQ1	.492
		PQ2	.597
		PQ3	.654
		PQ4	.652

<b>Brand Loyalty</b>	.810	BL1	.742
		BL2	.751
		BL3	.817
		BL4	.734
		BL5	.755
		BL6	.857
<b>Brand Awareness</b>	.717	BA1	.717
		BA2	.669
		BA3	.621
		BA4	.593
<b>Brand Image</b>	.800	BI1	.767
		BI2	.755
		BI3	.760
		BI4	.784
		BI5	.763
		BI6	.783
<b>Perceived Advertising Spending</b>	.565	PAS1	.521
		PAS2	.618
		PAS3	.502
		PAS4	.422
		PAS5	.457
<b>Perceived Price Promotions</b>	.796	PPP1	.769
		PPP2	.760
		PPP3	.754
		PPP4	.759
		PPP5	.768
		PPP6	.778

The result of validity test for all questionnaire items is shown in table 3. The judgment of the item's validity is obtained by comparing the computed corrected item-total correlation coefficient (*r*) with the corresponding value from the *r*-values table, 0.1918, following the significance level ( $\alpha$ ) = 5% and the degree of freedom (*df*) = 105 - 2 = 103. It is shown that all items in the questionnaire are valid since all the calculated values of *r* are positive and higher than 0.1918.

**Table 3. Result of Validity Test.**

Variable	Item	Corrected Item-Total Correlation
<b>Overall Brand Equity</b>	OBE1	.578
	OBE2	.547
	OBE3	.682
	OBE4	.666
<b>Perceived Quality</b>	PQ1	.605
	PQ2	.468
	PQ3	.375
	PQ4	.382
<b>Brand Loyalty</b>	BL1	.724
	BL2	.706
	BL3	.372
	BL4	.776
	BL5	.674
	BL6	.254

<b>Brand Awareness</b>	BA1	.392
	BA2	.491
	BA3	.563
	BA4	.600
<b>Brand Image</b>	BI1	.563
	BI2	.615
	BI3	.597
	BI4	.505
	BI5	.580
	BI6	.487
<b>Perceived Advertising Spending</b>	PAS1	.276
	PAS3	.306
	PAS4	.524
	PAS5	.521
<b>Perceived Price Promotions</b>	PPP1	.534
	PPP2	.570
	PPP3	.596
	PPP4	.584
	PPP5	.537
	PPP6	.491

The result of the Pearson correlation analysis between all the variables is depicted in table 4.

The Pearson correlation test shows some intriguing result. All the correlation coefficients are showing positive values. This means there are positive linear associations among the variables.

However, not all correlations are significant, as reflected by the *p*-value that is higher than 0.01 on the “Sig. (2-tailed)” designated row. Among the significant correlations, the strongest is the relationship between brand awareness (BA) and brand image (BI) with  $r = 0.680$ .

As shown in table 5, when standing together as independent variables, perceived advertising spending and price promotions simultaneously have significant impacts toward brand equity and all its four dimensions, shown by the *p*-values (column F-Sig) that are less than 0.05 suggesting that all regression models are significant. However, when tested individually with *t*-test, perceived advertising spending does not have any significant impact toward brand equity or any of its dimensions since all the *p*-values (column *t*-Sig) for perceived advertising spending are greater than 0.05.

Conversely, perceived price promotions always show up as an important predictor of brand equity and all its dimensions, displayed by its significant yet positive regression coefficients in all five regression equations. This suggests that in the case of this instant noodle brand, perceived price promotions actually hold a crucial role in defining brand equity, while perceived advertising spending has nothing to do with it.

The result of the data analysis has showed some surprising findings. Compared to the previous literature, the researcher finds at least three major differences. First, the insignificance of perceived advertising spending on brand equity and its dimensions. Selvakumar and Vikkraman (2011) discovered that perceived advertising spending has significant positive effects upon perceived quality, brand

loyalty, brand awareness, and brand associations. Similarly, Villarejo and Sánchez (2005) pointed out the significant effects of advertising on perceived quality, brand awareness and brand image. Yoo et al. (2000) also found that higher advertising spending could develop not only higher brand equity but also perceived quality, brand loyalty, brand awareness, and brand associations.

However, it is important to note that none of these researches were conducted in Fast-Moving Consumer Goods (FMCG) industry, especially the instant food category. Instead, they were conducted across service, electronics, and other luxury goods industries. Since purchasing the goods or services in these industries are usually costly, it makes much sense that consumers rely heavily on the advertisements as the basis that shapes their perception of the brand equity. On the other hand, instant noodle products are relatively cheap and thanks to the crowding convenient stores, they are conveniently available at all times, too. This has led the consumers to rely more on their direct consumption experience of the product to shape their brand equity perception.

As suggested by Gupta (2009) and Pradeepa and Kavitha (2013), price, taste, and overall quality are among the top factors that drive consumer behavior in purchasing food products. Hence, the researcher believes that intrinsic factors of the product itself are the most reliable predictors of brand equity and all its dimensions. Consumers' perception of the product quality, their brand loyalty decision, and the images associated with the brand are formed by the judgment consumers make regarding these intrinsic factors after consuming the instant noodle products.

To the researcher's surprise, consumers' awareness of the brand is not significantly shaped by perceived advertising spending. Pradeepa and Kavitha (2013) found out that most consumers shape their awareness of instant food products either through direct encounter at stores or Word-of-Mouth (WOM), leaving only a minority that obtain information about instant food products from advertisements.

The second difference with the previous researches is the fact that perceived price promotions stand as a significant predictor of brand equity and all its dimensions. This is truly the opposite of the perceived advertising spending's role where it shows up as an insignificant variable in all five regression analyses. This research, however, finds additional significant effects of perceived price promotions on brand loyalty and brand awareness.

**Tabel 4. Result of Pearson Correlation Analysis.**

		PAS	PPP	PQ	BL	BA	BI	OBE
PAS	Pearson Correlation	1	.359**	.150	.077	.162	.323**	.169
	Sig. (2-tailed)		.000	.127	.434	.099	.001	.085
PPP	Pearson Correlation	.359**	1	.348**	.345**	.354**	.483**	.452**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000
PQ	Pearson Correlation	.150	.348**	1	.582**	.462**	.650**	.630**
	Sig. (2-tailed)	.127	.000		.000	.000	.000	.000
BL	Pearson Correlation	.077	.345**	.582**	1	.428**	.451**	.591**
	Sig. (2-tailed)	.434	.000	.000		.000	.000	.000
BA	Pearson Correlation	.162	.354**	.462**	.428**	1	.680**	.474**
	Sig. (2-tailed)	.099	.000	.000	.000		.000	.000
BI	Pearson Correlation	.323**	.483**	.650**	.451**	.680**	1	.639**
	Sig. (2-tailed)	.001	.000	.000	.000	.000		.000
OBE	Pearson Correlation	.169	.452**	.630**	.591**	.474**	.639**	1
	Sig. (2-tailed)	.085	.000	.000	.000	.000	.000	

\*\* . Correlation is significant at the 0.01 level (2-tailed).

**Table 5. Multiple Linear Regression Results.**

No.	Equation	F-Sig	t-Sig
1.	OBE = 1.449 + 0.009PAS + 0.543PPP + ε	.000	PAS = .939
			PPP = .000
2.	PQ = 2.101 + 0.031PAS + 0.355PPP + ε	.001	PAS = .776
			PPP = .001
3.	BL = 1.586 - 0.068PAS + 0.448PPP + ε	.001	PAS = .591
			PPP = .000
4.	BA = 1.836 + 0.051PAS + 0.419PPP + ε	.001	PAS = .689
			PPP = .001
5.	BI = 1.309 + 0.177PAS + 0.421PPP + ε	.000	PAS = .063
			PPP = .000

Dodson et al. (1978) and Yoo et al. (2000) believed that price promotions only cause a temporary brand-switching behavior because consumers' purchases are based on the benefits of the temporary price promotions, hence no brand loyalty can ever be achieved. The researcher observes that most consumers are mixed up with the term 'price promotions' and 'price'. Most of them view price promotions and current price of the brand as the same thing. Consumers are not to blame in this case. The producer of the instant noodle brand generally sticks to this kind of pricing strategy. Every new product launch is always marketed with certain price promotion programs (e.g., special introductory price, buy 2 get 1, etc.). However, the special price period has no limit and that price finally becomes the permanent price.

Third, this research also finds a rather unique finding since the impacts of perceived price promotions toward brand equity and its dimensions are not negative, but

all positive. This finding can be seen as completely the opposite of the previous theories found in the body of literature. However, it is interesting to recall that Selvakumar and Vikkraman (2011) actually discovered positive impacts of perceived price promotions on brand awareness and brand image, whereas Villarejo and Sánchez (2005) found that higher perceived price promotions lead to higher perceived quality.

Moreover, these positive signs of the PPP variable in the regression equations indicate that perceived price promotions do not erode brand equity. Instead, they enhance brand equity. This finding should not be a surprise since the object of this research is a daily need product, purchased on a daily basis. Hence, price does matter and price promotions can effectively increase the brand value in consumers' mind.

Regarding the effect on perceived quality and brand image, it is believed that price promotions may



damage them by implanting some 'cheap' brand-related associations. However, this is not the case since this research is conducted over the population of Surabaya people who are price sensitive. This was supported by a report by Euromonitor International in 2007, which stated that generally consumers in Indonesia are highly price sensitive. Also, we are talking about Fast Moving Consumer Goods (FMCG), where price promotions and price competition are common trend. It is not a necessity that a cheaper product will be perceived of lower quality or image.

## CONCLUSION

The statements of research problem consist of four questions regarding the simultaneous and the individual effects of perceived advertising spending and price promotions toward brand equity. It can be concluded that perceived price promotions have significant positive effects on brand equity along with all its dimensions (perceived quality, brand loyalty, brand awareness, brand image). Instead of damaging it, price promotions enhance brand equity. Perceived advertising spending, on the other hand, turns out to have no significant effect toward the development of the brand equity of the observed instant noodle brand.

There are some limitations of this research. First, this research only focuses on one Indonesian instant noodle brand as the research object. Therefore, more brands need to be included in the future research so the researcher will be able to contrast the different effects of perceived advertising spending and price promotion on brand equity of different brands and generalize the findings on the instant noodle product category in Indonesia.

Second, the research object is from one product category within one industry. Adding product categories as the research objects can help the readers to comprehend the ways in which the effects of perceived advertising spending and price promotion on brand equity of these product categories differ, as suggested by Selvakumar and Vikkraman (2011). Third, this research is conducted only within Surabaya with consumers that live in Surabaya as the sample. The sample for further research can be taken from consumers not only in Surabaya, but also other big cities in Indonesia in order to give a more complete picture of Indonesian consumer behavior, which will increase the value and the relevance of the research.

Fourth, this research only focuses on perceived advertising spending and price promotion as the independent variables and put aside other marketing communication tools. Other marketing efforts, like in-store displays, Word-of-Mouth (WOM), social media, and distribution strength need to be studied as well, if the research is focused on listing and contrasting as many factors that shape brand equity. Last but not least, the researcher suggests that further research on the same topic can make use of actual measures of advertising spending and price promotion (using monetary values) to examine their impacts on brand equity.

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